

**IMPORTANT: This document is a template only.
The Staff Reported Measure is an online survey.**



National Audit of Care
at the End of Life

Auditing last days of life in hospitals

NATIONAL AUDIT OF CARE AT THE END OF LIFE

STAFF REPORTED MEASURE

2026

Thank you for agreeing to take part in the NACEL Staff Reported Measure. Participating in the survey is voluntary. If you can take part, we are grateful to you for sharing your personal experiences. Your feedback is invaluable and will play a crucial role in enhancing hospital care across England, Wales and Jersey.



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About NACEL

NACEL, the National Audit of Care at the End of Life, is an audit which aims to improve end of life care across the UK. The data collected from this survey is a valuable element of NACEL. For more information about all aspects of the NACEL and the audit outputs please visit: www.nacel.nhs.uk.

If you feel upset or distressed, you do not have to continue with the survey, or you can stop and complete it later.

About confidentiality and data protection

- The information you provide in the survey is anonymous and confidential.
- By completing the Staff Reported Measure, you are consenting to the use of the information you provide in the National Audit of Care at the End of Life reports.

Notes on completing the survey.

- To access the survey, please select the 'Continue to Survey' button below.
- The survey will take 5-10 minutes to complete. You can have a break and then return to the survey as many times as you like before submitting your response. Please be aware that once you have submitted your response, no further changes can be made.
- The survey will be open to complete during **Q1 (1st April – 30th June 2026)**.

Thank you for taking part in the survey – your input will help ensure that the best possible care can be delivered to people at the end of life and those close to them.



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Section 1: STAFF DEMOGRAPHICS

1. Which is the main clinical area that you are based in?

- ☐ Acute assessment ward (medical and/or surgical)
- ☐ Acute medical admissions ward
- ☐ Cardiology ward
- ☐ Older persons unit
- ☐ Critical care
- ☐ Intermediate care ward
- ☐ Neurological ward
- ☐ Oncology ward
- ☐ Orthopaedics ward
- ☐ Rehabilitation ward
- ☐ Renal ward
- ☐ Respiratory ward
- ☐ Specialist palliative care ward
- ☐ Surgical ward
- ☐ Trauma ward
- ☐ Urology ward
- ☐ Other hospital location (include visiting speciality teams)

2. Are you a member of the Specialist Palliative Care/End of Life Care Team?

- ☐ Yes
- ☐ No

3. Please select your staff group:

- ☐ Registered nurse (Band 5 or 6)
- ☐ Registered nurse (Band 7 or above)
- ☐ Healthcare assistant (Band 2 - 4)
- ☐ Doctor (Consultant)
- ☐ Doctor (Foundation)
- ☐ Doctor (Speciality training)
- ☐ Doctor (Other)
- ☐ Allied health professional
- ☐ Social worker
- ☐ Therapy assistant
- ☐ Pharmacist
- ☐ Chaplain
- ☐ Ward based administration/support
- ☐ Housekeepers
- ☐ Porters



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☐ Other

Section 2: QUESTIONS ABOUT YOU

How much do you agree or disagree with the following statements?

Please note: If a question is not part of your responsibility, select 'Not applicable'.

Strongly disagree **Disagree** **Neither agree nor disagree** **Agree** **Strongly agree**

☐ N/A

Not applicable

4. I am confident I can recognise when a patient might be dying imminently (within hours to days)
5. I am confident in my skills to communicate clearly and sensitively to dying patients and those important to them
6. I am confident I have the skills to involve the dying patient and those important to them in decisions about end of life care in line with their wishes and preferences
7. I know how to access specialist palliative care/end of life care team advice, if required, when addressing specific end of life care needs for dying patients
8. I am supported by the specialist palliative care/ end of life care team that the hospital has access to, when addressing specific end of life care needs for dying patients
9. I have completed training specific to end of life care within the last three years
10. I am confident to respond to the practical and social needs of the dying person
11. I am confident to respond to the spiritual, religious, and cultural needs of the dying person
12. I am confident in my ability to discuss hydration options with dying patients and those important to them
13. I am confident in assessing and managing patient pain and physical symptoms at the end of life
14. I am confident that I can respond to the practical and social needs of those important to the dying person, including after death
15. I am confident that I can respond to the spiritual, religious, and cultural needs of those important to the dying person, including after death
16. I am confident in adapting and delivering care, so it is sensitive to an individual's cultural needs
17. I have received cultural and diversity training in the last 3 years

☐ Yes



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☐ No

Section 3

QUESTIONS ABOUT YOUR CLINICAL AREA/THE AREA WITHIN WHICH YOU WORK

How much do you agree or disagree with the following statements?

Please note: If a question is not part of your responsibility, select 'Not applicable'.

☐ N/A

Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree

Not applicable/

18. Managerial support is available to help provide care at the end of life
19. Staff work in partnership with the dying person and those important to them in planning and making decisions about their health, treatment, and end of life care
20. I am confident that the team I work with is able to provide good end of life care
21. We have a culture that prioritises compassion and support as fundamental in all interactions with dying patients and those important to them
22. I am supported to deliver compassionate and respectful care to dying patients and those important to them
23. I am supported to engage in quality improvement (QI) projects specific to end of life care
24. For staff working in Wales only, do you implement the active offer of providing services in Welsh without the patient having to ask for it e.g., recording language preference, tracking whether the active offer was provided or not, and if it was not provided, actions taken to be able to provide it?

☐ Yes

☐ No



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Section 4

Thank you very much for taking the time to complete this survey.

The valuable information provided will go towards improving end of life care across the UK. For more information about NACEL and how your information will be used please visit www.nacel.nhs.uk

You can find the results of the survey once published within the NACEL State of the Nation Report. This will be available to download from the outputs page via the website www.nacel.nhs.uk/outputs

If filling in the survey made you realise you would like extra support or someone to talk to, you could contact your GP, a local bereavement counsellor, support group or one of the numbers below.

- Cruse Bereavement Care Phone: 0808 808 1677
- The Samaritans Phone: 116 123
- Bereavement Advice Centre Phone: 0800 634 9494